

2018 HMCC/HCA Well Care Quick Reference Guide
(Administered by Aetna, Inc.)

Important Telephone and Fax Numbers

Aetna, Inc. Customer Service	800-222-9215	
Aetna, Inc. Precertification	800-222-9215	
HMCC Provider Relations	816-823-0750	FAX 816-823-0755

To Access Provider Directory

www.hmccphokc.com

Claims Filing Information

Aetna, Inc. PO Box 14079 Lexington, KY 40512	Electronic Claims Submission Envoy Payor # 60054 0114	*Timely filing is 90 Days
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Referral Procedures

This is a PPO plan. No referrals are necessary. Members should remain in-network for maximum benefits. Severe penalties may apply if out-of-network providers are utilized.

HCA-Affiliated Ancillary Facilities

Centerpoint Ambulatory Surgery Center
College Park Endoscopy Center ASC
Heart of America Surgery Center, LLC
Mid-America Surgery Institute, LLC
Midwest Pain Management Center
Orear Center for Outpatient Services
Overland Park Surgery Center
RMC Brookside Campus Center for Outpatient Surgery
Surgicenter of Johnson County
Surgicenter of Kansas City

Non-HCA In-Network Ancillary Facilities

ADS Ambulatory Surgery Center, LLC
Blue Ridge Surgical Center, LLC (*Ophthalmology only*)
DaVita, Inc.
Discover Vision Surgery and Laser Center
Eye Surgery Center - The Cliffs
Eye Surgery Center – Northland, LLC
Liberty Cataract Center, LLC
Mid America Kidney Stone Association
NovaMed Surgery Center of Overland Park, LLC
(*Ophthalmology only*)
Skin and Mohs Surgery Center, Inc.

Pre-certification

If prior pre-certification is not received in the following circumstances, a substantial financial penalty will apply:

- Five days prior to ALL inpatient hospital services (except as otherwise provided by the Newborns' and Mothers' Act of 1996)
- Before receiving ANY outpatient services at a non HCA-affiliated facility
- Before receiving ANY care provided by an out-of-network physician
- Within 48 hours of emergency admission
- Five days prior to stays over 23 hours at an ambulatory surgical center
- To enroll in the prenatal program if you or your covered dependent is pregnant
- To receive inpatient and certain outpatient behavioral health services
- For DME greater than \$1,000
- Obesity surgery

HCA-Affiliated Radiology Providers

Any HCA-Affiliated Hospital (see hospital section on reverse)
Centerpoint Imaging Center
College Park Imaging Center

Non-HCA In-Network Radiology Providers
BTX KS, Inc (formerly US X-ray, LLC)
Northland Medical Imaging Center

Radiology procedures may be done in the office or any contracted facility

Laboratory/Pathology

Providers will be reimbursed for in-office lab

-OR-
LabCorp (816) 483-1177
Midwest Pathology Group, LLC (913) 341-6297
Quest Diagnostics, Inc (913) 577-1770
-OR-
Any contracted hospital

Specialized Labs

Esoterix Genetic Labs (800) 872-3572
Nephropath (501) 604-2695

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Behavioral Health

Effective January 1, 2018, Beacon Health Options will be the exclusive Behavioral Health and EAP network for HCA Well Care members. Pre-certification is required for inpatient, partial hospital and intensive outpatient programs.

Beacon Health Options: (800) 434-5100

EAP: (800) 434-5100

HCA-Affiliated Physical/Occupational Therapy Facilities

Human Motion Institute (*located at Overland Park Regional*)
HCA Affiliated Hospitals
LRHC Rehab
Research Towers Sports Medicine & PT
RMC Brookside Campus Health & Rehabilitation Pavilion

Non-HCA In-Network Physical/Occupational Therapy Facilities

Children's Mercy Hospital
Concentra (*14809 West 95th St. location only*)
The Rehabilitation Institute

Medical Equipment and Supplies

Apria Healthcare, Inc.	(913) 492-2212
Cherub Medical Supply (pediatric)	(913) 227-0440
Consultants in Neurology (sleep DME)	(913) 894-1500
DJO, LLC (orthopedic)	(800) 551-6911 x 3
Edgepark Medical Supplies	(800) 321-0591
Mobile Med Care	(913) 438-9393
Philips Remote Cardiac Services	(800) 367-1095
United Seating & Mobility, LLC (custom wheelchairs)	(816) 761-2526

HCA-Affiliated Hospitals

Allen County Regional Hospital	(620) 365-1000
Belton Regional Medical Center	(816) 348-1200
Cass Regional Medical Center	(816) 380-3474
Centerpoint Medical Center	(816) 698-7000
Lafayette Regional Health Center	(660) 259-2203
Lee's Summit Medical Center	(816) 282-5000
Lee's Summit Medical Center – Summit Ridge Campus	(816) 969-6000
Menorah Medical Center	(913) 498-6000
Overland Park Regional Medical Center	(913) 541-5000
Research Medical Center	(816) 276-4000
Research Medical Center Brookside Campus	(816) 276-7000

Non-HCA In-Network Hospitals

Children's Mercy Hospital	(816) 234-3000
Children's Mercy South	(913) 696-8000

Preventive Care

The HCA Well Care plan covers in-network preventive care at 100% with no deductible, copay or coinsurance. No coverage is available for out-of-network preventive care.

OB Care (in-network)

HCA Well Care Level 1 Plan: \$45; no deductible
HCA Well Care Level 2 Plan: \$35; no deductible
HCA Well Care Level 3 Plan: \$25; no deductible

OB Care (out-of-network)

HCA Well Care Level 1 Plan: 75%*; deductibles apply
HCA Well Care Level 2 Plan: 75%*; deductibles apply
HCA Well Care Level 3 Plan: 75%*; deductibles apply

*Does not apply to Out-of-Pocket Maximum

Orthotics/Prosthetics

Hanger Prosthetics & Orthotics (816) 363-6886

Home Health and Home Infusion

Accredo Health Group	(901) 385-3600
Alere Women's & Children's Health, LLC	(913) 310-0191
Alternacare	(913) 906-9260
Apria Healthcare, Inc.	(913) 492-2212
AxelaCare Health Solutions, LLC	(913) 310-6919
Children's Mercy Home Care	(913) 696-8999
Firstat (pediatrics)	(913) 905-3686
Option Care of Kansas City, LLC	(800) 886-8768
Visiting Nurse Services	(816) 531-1200
Walgreens Home Care, Inc	(816) 756-2201

Vision Plan

EyeMed Vision Care offered as an optional benefit to HCA employees and their families.

(866) 723-0513

www.eyemedvisioncare.com

Carrier Driven Information

Well Care is a PPO health plan offered to HCA employees. Well Care is administered by Aetna, Inc. The network is provided by HMCC.

HMCC

Diane Sudlow
Terri Gardner
Sarah Morgan

Director of Ops & Provider Affairs
Senior Provider Relations Rep
Senior Health Care Analyst

(816) 823-0767
(816) 823-0768
(816) 823-0766

diane.sudlow@hcamidwest.com
terri.gardner@hcamidwest.com
sarah.morgan2@hcamidwest.com