

2022 HMCC/HCA Well Care Quick Reference Guide (Administered by Aetna, Inc.)

Important Telephone and Fax Numbers

Aetna, Inc. Customer Service	800-222-9215	
Aetna, Inc. Precertification	800-222-9215	
HMCC Provider Relations	913-928-8068	FAX 855-273-1476

To Access Provider Directory

www.hmccphokc.com

Claims Filing Information

Aetna, Inc. PO Box 14079 Lexington, KY 40512	Electronic Claims Submission Envoy Payor # 60054 0114	*Timely filing is 90 Days
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Referral Procedures

This is a PPO plan. No referrals are necessary. Members should remain in-network for maximum benefits. Severe penalties may apply if out-of-network providers are utilized.

HCA-Affiliated Ancillary Facilities

Center for Outpatient Surgery – RMC Brookside Campus
Centerpoint Ambulatory Surgery Center
College Park Endoscopy Center ASC
Heart of America Surgery Center, LLC
Mid-America Surgery Institute, LLC
Midwest Pain Management Center
Overland Park Surgery Center
Surgicenter of Johnson County
Surgicenter of Kansas City

Non-HCA In-Network Ancillary Facilities

ADS Ambulatory Surgery Center, LLC
Blue Ridge Surgical Center, LLC (*Ophthalmology only*)
DaVita, Inc.
Discover Vision Surgery and Laser Center
EPIC Surgery Center
Eye Surgery Center - The Cliffs
Eye Surgery Center - Northland, LLC
Liberty Cataract Center, LLC
Mid America Kidney Stone Association
NovaMed Surgery Center of Overland Park, LLC
(*Ophthalmology only*)
Skin and Mohs Surgery Center, Inc.

HCA-Affiliated Radiology Providers

Any HCA-Affiliated Hospital (see hospital section on reverse)
Centerpoint Imaging Center
College Park Imaging Center

Non-HCA In-Network Radiology Providers

BTX KS, Inc. (formerly US X-ray, LLC)
Northland Medical Imaging Center

Radiology procedures may be done in the office or any contracted facility

Pre-certification

If prior pre-certification is not received in the following circumstances, a substantial financial penalty will apply:

- Five days prior to ALL inpatient hospital services (except as otherwise provided by the Newborns' and Mothers' Act of 1996)
- Before receiving ANY outpatient services at a non HCA-affiliated facility
- Before receiving ANY care provided by an out-of-network physician
- Within 48 hours of emergency admission
- Five days prior to stays over 23 hours at an ambulatory surgical center
- To enroll in the prenatal program if you or your covered dependent is pregnant
- To receive inpatient and certain outpatient behavioral health services
- For DME greater than \$1,000
- Bariatric surgery

Laboratory/Pathology

Providers will be reimbursed for in-office labs at

Any contracted hospital	
IRL Pathology Services	(303) 320-2860
LabCorp	(816) 483-1177
Midwest Pathology Group, LLC	(913) 341-6297
Quest Diagnostics, Inc.	(913) 577-1770

Specialized Labs

Esoterix Genetic Labs	(800) 872-3572
Nephropath	(501) 604-2695

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Behavioral Health / Employee Assistance Program (EAP)

Effective January 1, 2021, Optum Behavioral Health Options is the exclusive Behavioral Health and EAP network for HCA Well Care members. Pre-certification is required for inpatient, partial hospital and intensive outpatient programs.

Optum Behavioral Health: 24 hours a day, 7 days a week (877) 950-5075

HCA-Affiliated Physical/Occupational Therapy Facilities

Human Motion Institute (*located at Overland Park Regional*)
 HCA Affiliated Hospitals
 LRHC Rehab
 Research Towers Sports Medicine & PT
 RMC Brookside Campus Health & Rehabilitation Pavilion

Non-HCA In-Network Physical/Occupational Therapy Facilities

Children's Mercy Hospital
 Concentra (*14809 West 95th St. location only*)
 Ability KC (previously The Rehabilitation Institute)
 College Park Physical Therapy
 Exercise Sport Physical Therapy

Preventive Care

The HCA Well Care plan covers in-network preventive care at 100% with no deductible, copay or coinsurance. No coverage is available for out-of-network preventive care.

Orthotics/Prosthetics

Hanger Prosthetics & Orthotics (816) 363-6886

Medical Equipment and Supplies

Apria Healthcare, Inc.	(913) 492-2212
Cherub Medical Supply (pediatric)	(913) 227-0440
DJO, LLC (orthopedic)	(800) 551-6911 x 3
Edgepark Medical Supplies	(800) 321-0591
Remote Cardiac Services	(800) 367-1095
Second Nature LLC	(816) 560-5110
United Seating & Mobility, LLC (custom wheelchairs)	(816) 761-2526

Home Health and Home Infusion

Accredo Health Group	(901) 385-3600
Alere Women's & Children's Health, LLC	(913) 310-0191
Alternacare	(913) 906-9260
Apria Healthcare, Inc.	(913) 492-2212
AxelaCare Health Solutions, LLC	(913) 310-6919
Children's Mercy Home Care	(913) 696-8999
Firstat (pediatrics)	(913) 905-3686
Option Care of Kansas City, LLC	(800) 886-8768
Visiting Nurse Services	(816) 531-1200
Walgreens Home Care, Inc.	(816) 756-2201

HCA-Affiliated Hospitals

Belton Regional Medical Center	(816) 348-1200
Cass Regional Medical Center	(816) 380-3474
Centerpoint Medical Center	(816) 698-7000
Lafayette Regional Health Center	(660) 259-2203
Lee's Summit Medical Center	(816) 282-5000
Lee's Summit Medical Center – Summit Ridge Campus	(816) 969-6000
Menorah Medical Center	(913) 498-6000
Overland Park Regional Medical Center	(913) 541-5000
Research Medical Center	(816) 276-4000
Research Medical Center Brookside Campus	(816) 276-7000

Non-HCA In-Network Hospitals

Children's Mercy Hospital	(816) 234-3000
Children's Mercy South	(913) 696-8000

Vision Plan

EyeMed Vision Care offered as an optional benefit to HCA employees and their families.

(866) 723-0513 www.eyemedvisioncare.com

Carrier Driven Information

Well Care is a PPO health plan offered to HCA employees. Well Care is administered by Aetna, Inc. The network is provided by HMCC.

HMCC

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